

# Complimentary DashPass from DoorDash - RBC Royal Bank

To understand how RBC® collects, uses and shares your personal information under the Program, please see the Collection and Use of Personal Information section.

DoorDash Inc (**DoorDash**) and RBC Royal Bank of Canada (**RBC**) or (**Royal Bank**) are pleased to offer a complimentary DashPass offer (**complimentary DashPass Subscription**) to eligible RBC cardholders (**Offer**). The Offer is subject to these terms and conditions (**Offer Terms**) as well as the [DoorDash terms and conditions](#).

**Offer Eligibility Criteria:** To be eligible for the Offer you must be either (i) the primary cardholder of an Eligible RBC credit card (see “Eligible Card types” below), or (ii) an Avion Select member, and also meet the following criteria:

- a. **No Recent DashPass Subscription:** You must not have been subscribed to DashPass in any form (including but not limited to a paid membership, free trial, promotional subscription, or partnership plan) within the six (6) months immediately preceding redemption of the Offer. For clarity
  - i. The six-month eligibility requirement is a fixed look-back period, not a rolling period.
- b. **Redemption Limit:** You may redeem at most **two (2) complimentary DashPass subscription periods** in your lifetime through DashPass for RBC, regardless of whether obtained via a previous offer, this Offer, an upgrade, or any other related promotion. Once this limit is reached, the individual is no longer eligible for additional complimentary DashPass Subscription periods through DashPass for RBC.
- c. You must be a resident of Canada at the time of redemption.

**Redeeming the offer:** All eligible RBC cardholders (see Eligible Card types below) will need to undertake the following steps to redeem the Offer for a complimentary DashPass Subscription period (the period will be for a length of 6 or 12 months depending on the card type):

- Login to the DoorDash platform (app or website);
- Add your eligible RBC card as a payment method to your DoorDash wallet in the ‘Me Tab’
- Follow the prompts to subscribe to DashPass by providing required consent to sign up to DashPass, agreeing to the [DoorDash terms and conditions](#), these terms and conditions and then clicking “Agree and Activate Free DashPass”.

Eligible Avion Rewards Select members, will need to undertake the following steps to redeem the Offer for a complimentary 2 month DashPass period:

- Navigate to the DoorDash offer tile on the Avion Rewards website and select 'Agree and Activate Free DashPass' which will automatically redirect you to the DoorDash platform;
- Follow the prompts to subscribe to DashPass on the DoorDash platform by providing required consent to sign up to DashPass, agreeing to the [DoorDash terms and conditions](#), these terms and conditions and then clicking "Agree and Activate Free DashPass"

The offer must be redeemed on or after November 17, 2025 (**Commencement Date**) and will be available for redemption until such a time as DoorDash and / or RBC cease the Offer.

DashPass subscriptions purchased through third parties, including third-party payment accounts, or online or mobile digital wallets (like Apple Pay and Google Pay) are not eligible for the Offer.

**Eligible RBC Cards and requirements:** The requirements for redeeming the Offer and the length of the complimentary DashPass Subscription period is dependent on the type of eligible RBC card that you hold, with the requirements for each type of eligible RBC card set out below.

#### 12 Month complimentary DashPass Subscription period – Elite Benefit

As an RBC® Avion® Visa‡ Platinum, RBC® Avion®, Visa Infinite‡ RBC® Avion® Visa Infinite Privilege‡, RBC® Avion® Visa Infinite Privilege‡ for Private Banking, WestJet RBC® World Elite Mastercard‡, RBC Rewards® Visa‡ Preferred, RBC® Cash Back Preferred World Elite Mastercard‡, More Rewards‡ RBC® Visa Infinite‡, RBC® British Airways Visa Infinite‡, RBC® Avion® Visa‡ Business, RBC® Avion® Visa Infinite Business‡, WestJet RBC® World Elite Mastercard‡ for Business (**Elite Benefit cards**) cardholder, you are eligible for a complimentary DashPass Subscription for a period of 12 months from the date you complete the steps above, including subscribe to receive the complimentary DashPass Subscription.

You will only be entitled to DashPass benefits when your Elite Benefit Card is designated as your primary payment method on DoorDash. Should you use an alternative payment method on DoorDash, you will not be entitled to DashPass benefits for your order. Your RBC credit card account must be open and not in default to maintain the benefits of DashPass

At the completion of your 12 month complimentary DashPass Subscription period, you will automatically be charged the then current DashPass subscription fee, currently \$9.99 / month (plus any applicable taxes) on a recurring basis until you cancel. Cancellation instructions may be viewed [here](#). The DashPass membership fee will be charged to your preferred or any other payment method we have on file for your DoorDash account.

#### 6 Month complimentary DashPass Subscription period – Premium Benefit

As an RBC Rewards+™ Visa‡, Signature® RBC Rewards® Visa‡, RBC® Visa‡ Platinum, RBC® Visa‡ Cash Back, RBC® Cash Back Mastercard‡, RBC® Visa‡ Classic Low Rate

Option, RBC® Visa† Classic, RBC® Student Visa† Classic, RBC® Visa† Classic II Student, RBC® Visa† Gold, RBC Rewards® Visa† Gold, RBC RateAdvantage® Visa†, WestJet RBC® Mastercard†, RBC® ION™ Visa†, RBC® ION+™ Visa†, More Rewards† RBC® Visa†, RBC® Visa† Business, RBC® Visa† Business Gold, RBC® Visa† CreditLine for Small Business™, or RBC® Business Cash Back Mastercard† (**Premium Benefit Cards**) cardholder you are eligible for a complimentary DashPass Subscription for a period of 6 months from the date you complete the steps above, including subscribing to receive the complimentary DashPass Subscription.

You will only be entitled to DashPass benefits where your Premium Benefit Card is designated as your primary payment method on DoorDash. Should you use an alternative payment method on DoorDash, you will not be entitled to DashPass benefits for your order. Your RBC credit card account must be open and not in default to maintain the benefits of DashPass

At the completion of your 6 month complimentary DashPass Subscription period, you will automatically be charged the then current DashPass subscription fee, currently \$9.99 / month (plus any applicable taxes) on a recurring basis until you cancel. Cancellation instructions may be viewed [here](#). The DashPass membership fee will be charged to your preferred or any other payment method we have on file for your DoorDash account.

#### 2 month complimentary DashPass Subscription period – Select Benefit

As an Avion Rewards Select member (someone who has joined Avion Rewards in the Avion Select tier), you are eligible for a complimentary DashPass Subscription for a period of 2 months from the date you follow the unique link available to you via Avion Rewards to redeem your complimentary DashPass Subscription.

You will be entitled to the DashPass benefits for the 2 month complimentary period as long as your Avion Rewards Select membership remains in good standing.

At the completion of your 2 month complimentary DashPass Subscription period, you will automatically be charged the then current DashPass subscription fee, currently \$9.99 / month (plus any applicable taxes) on a recurring basis until you cancel. Cancellation instructions may be viewed [here](#). The DashPass membership fee will be charged to your preferred or any other payment method we have on file for your DoorDash account.

**Two complimentary periods:** Subject to meeting and retaining the eligibility criteria, Each person is entitled to a maximum of two complimentary DashPass Subscription periods through DashPass for RBC over their lifetime. The two complimentary periods may be redeemed by:

- a. Completing your first complimentary DashPass Subscription period, remaining unsubscribed from DashPass (on any membership plan) for at least six (6) consecutive months, and then enrolling in a second complimentary DashPass Subscription period, provided you are still an Eligible RBC Cardholder at the time of re-enrollment.; or

- b. Completing your first complimentary DashPass Subscription period and upgrading to a higher tier Eligible RBC Card and enrolling into the complimentary DashPass Subscription period associated with that higher tier Eligible RBC Card (see upgrades terms below).

**One upgrade permitted:** If during the course of the Offer period you upgrade to a higher-tier Eligible RBC Card and add that upgraded Eligible RBC Card to your DoorDash wallet, you will be eligible to extend or to re-enroll into a complimentary DashPass Subscription in accordance with the benefit period applicable to the upgraded eligible RBC card, as described in these Offer Terms. For example, if you enjoyed a complimentary DashPass Subscription for 6 months associated with your Premium Eligible Card or a complimentary DashPass Subscription for 2 months associated with your Avion Rewards Select membership and subsequently upgraded to an Elite Benefits Eligible Card, by adding the Elite Benefits Eligible Card to your DoorDash wallet, you will be eligible for a further complimentary DashPass Subscription for 12 months. For clarity, you will not be entitled to re-enroll or extend your complimentary DashPass Subscription should you downgrade card tiers. Re-enrolling in or extending your complimentary DashPass Subscription by way of upgrade is limited to one time only per customer during the lifetime of the customer. If you have already claimed a second complimentary DashPass Subscription through DashPass for RBC through an RBC product (whether through an upgrade or otherwise), including in a prior Offer period, you will no longer be eligible for a complimentary DashPass Subscription through DashPass for RBC.

**DashPass Benefits:** Benefits of DashPass from DoorDash include \$0 delivery fees and reduced service fees on orders from DashPass eligible restaurants that meet the minimum order requirement (“**DashPass Benefits**”). Additional fees on orders may apply. For complete DoorDash Terms and Conditions click [here](#). The current price of the DashPass subscription is \$9.99 CDN per month (plus taxes) for all consumers in Canada. DashPass orders may be subject to delivery driver and geographic availability. Subscription must be activated with a Canadian address.

**Cancelling DashPass:** You can cancel your DashPass subscription at any time using the DoorDash app or website. Eligible RBC cardholders or Avion Rewards Members who enroll and receive a complimentary DashPass Subscription will be automatically enrolled in a paid DashPass subscription at the end of the benefit period. Billing for the DashPass benefit will commence the next calendar day after expiry date of your complimentary DashPass Subscription. To avoid being charged for the next subscription period, you must cancel your DashPass subscription by 11:59pm PST the calendar day before the next-scheduled subscription renewal date (e.g. if renewal date is January 10, you must cancel by 11:59:59pm PT on January 9). After canceling, your DashPass Benefits will be valid through the end of the current billing period. Please click [here](#) for full DashPass Terms and Conditions.

**Changes to terms:** The Offer Terms may be changed, cancelled or withdrawn at any time without notice to you, except where notice is required by applicable law or regulation. Either

Royal Bank or DoorDash may, at its discretion, cancel your complimentary DashPass Subscription, including if and when you are or become ineligible for the complimentary DashPass Subscription.

Notwithstanding any other section of the Offer Terms, the posting of the current version of the Offer Terms <https://www.rbcroyalbank.com/credit-cards/documentation/pdf/full-doordash-tcs-en.pdf> is deemed notice to you of the Offer Terms, where notice is required or permitted to be given hereunder. The Offer Terms replace all prior terms and conditions with respect to the complimentary DashPass Subscription offer.

These Offer Terms are in addition to the terms and conditions of any RBC Agreements as well as the DoorDash terms and conditions. If there is a conflict between (i) the Offer Terms and (ii) the RBC Agreements or the DoorDash Terms and Conditions, these Offer Terms will prevail to the extent necessary to resolve the conflict.

**\$10 Promotion Offer:** Upon activating the Offer, eligible Elite and Premium RBC Cardholders will be provided with a \$10 promo to use on one DoorDash order with a subtotal minimum of at least \$25 excluding fees and taxes. The discount applies to the order subtotal only and does not apply to fees, taxes, and gratuity. If the full \$10 value is not used on a single order, the remaining value will be forfeited. Limit one per person. The promo may be redeemed at checkout and will expire 28 days after activating the Offer. Fees, taxes, and gratuity still apply. See further promotional terms and conditions at <https://drd.sh/8ONpZP/>

**System errors:** You will receive the complimentary DashPass Subscription immediately upon activating. Should you experience any issues with your complimentary DashPass Subscription, please visit DoorDash Support [here](#). You must notify DoorDash of any errors within 30 days of the issue occurring. Royal Bank is not responsible for any offers missed during the period when an error occurs

**Fraud prevention:** Both DoorDash and RBC reserve the right to prohibit users from redeeming the Offer and cancel customers DashPass subscription if either DoorDash or RBC believe in their sole discretion that the user is or is attempting to act fraudulently.

**RBC does not act on behalf of DoorDash:** DoorDash not Royal Bank is responsible for (i) services and products provided through DoorDash; (ii) DashPass, including the DashPass Benefits, the administration of DashPass and (iii) the DoorDash terms and conditions.

**DoorDash does not act on behalf of RBC:** DoorDash does not act on behalf of Royal Bank. Royal Bank is solely responsible for (i) the services and benefits offered through Royal Bank and (ii) the RBC Agreements.

#### **Collection and use of personal information**

Royal Bank and DoorDash, and their respective employees, agents and service providers, may administer complimentary DashPass Subscription and provision of the benefits, services that

you earn with the complimentary DashPass Subscription. Personal information may include information about the first 6 digits of your RBC card, the last 4 digits of your RBC credit card number, credit card expiry date and postal code.

**Other uses of your personal information:** Royal Bank and DoorDash may communicate with you about your participation in, or promote and provide information about the benefits, services and rewards of, the Royal Bank and DoorDash.

We may use automated processing to make decisions about you, where applicable.

**Parental consent:** Where an RBC client is younger than 14 (“minor”), you represent that you have parental authority or are the minor’s tutor (Quebec) or guardian, and you consent to the collection, use, and disclosure of the minor’s personal information as set out in this section.

**Your Right to Access Your Personal Information:** You may obtain access to the information we hold about you at any time and review its content and accuracy, and have it amended as appropriate; however, access may be restricted as permitted or required by law. To request access to such information, to ask questions about our privacy policies or to request that the information not be used for any or all of the purposes outlined in “Other uses of your personal information” you may do so now or at any time in the future by:

- contacting your Branch; or
- calling us toll-free at 1-800-769-2511.

**Our Privacy Notices:** All collection, use and disclosure of your personal information will be in accordance with our Global Privacy Notice (available at [Privacy and Security - RBC](#)), which form part of these terms. The DoorDash DashPass Privacy Policy is available [here](#).

**Contact Royal Bank or DoorDash:** You may contact Royal Bank of Canada at any time by calling our Advice Centre at 1-800-769-2512. If you have any questions related to DoorDash or DashPass, please contact 1-855-973-1040. Royal Bank of Canada and DoorDash Technologies Canada Inc. will contact you using the information on record for you.